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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Kappel, et al.) CERTIFICATE OF FACSIMILE TRANSMISSION
Serial No.:	10/014,146	 The undersigned hereby certifies that this document is being facsimile transmitted to the fax number and date given below.
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Title:	LIFE OF CALL UTLITY	
Group Art Unit: 2172		By: Seanette Taplin
Examiner: Woo		

AMENDMENT

Commissioner for Patents P.O. Box 1450 Arlington, VA 22313-1450

Dear Sir:

In response to the Official Action mailed March 30, 2004, please enter the following Amendment. Being submitted herewith is a Petition for Extension of Time for three (3) months.

Amendments to the claims begin on the following page. Remarks begin on page 6.